

The Vancouver Aquarium is currently recruiting **32 youth volunteers** for our summer **2017 Visitor Experience Work Experience Placement**.

As a gallery assistant work experience student, students will be working within a team of students and staff to create the ultimate visitor experience for all of our visitors this winter. Your days will be filled with fun and varied customer service related tasks and you will have the opportunity to engage, amaze and inspire thousands of guests of all ages and from all around the world!

Title:	Gallery Assistant Work Experience Placement
Department:	Visitor Experience
Point Person:	Kelsey Smith
Key Dates:	<p>Mandatory Training: all students must attend a core training and a specific training date outlined for their placement.</p> <p>Mandatory Core Training:</p> <ol style="list-style-type: none"> Core Training (For Groups A and B): Sun. Jun 11th , from 10:00am-4:00pm Core Training (For Groups C and D): Sun. July 23rd , from 10:00am-4:00pm <p>Mandatory Specific Training:</p> <ol style="list-style-type: none"> Specific Training (For Groups A & B): Sun. June 25, from 1:00pm-5:00pm. Specific Training (For Groups C & D): Sun. July 30, from 1:00pm-5:00pm.
Placement Dates:	<p>Placement Dates</p> <p>Group A: (16 placement days)</p> <ul style="list-style-type: none"> July 2,3,8,9,10,14,15,16,17,22,23,24,28,29,30,31 <p>Group B: (16 placement days)</p> <ul style="list-style-type: none"> July 4,5,6,7,11,12,13,18,19,20,21,25,26,27 Aug 1,2 <p>Group C: (16 placement days)</p> <ul style="list-style-type: none"> August 3,4,9,10,11,15,16,17,18,23,24,25,29,30,31 Sept 1 <p>Group D: (17 placement days)</p> <ul style="list-style-type: none"> August 5,6,7,8,12,13,14,19,20,21,22,26,27,28 Sept 2,3,4

Shifts:	Each shift will be from 10:00am until 6:00pm . There will be a <u>daily de brief</u> at the end of each shift!
Description of Volunteer Opportunity:	<ul style="list-style-type: none"> • Kiosk/plaza attendant • 4D assistant • Information desk attendant • Gallery greeter • Discover Rays assistant • Sustainability ambassador
Skills Preferred:	<ul style="list-style-type: none"> • Outgoing, enthusiastic and self-motivated • Students currently in Grade 10, 11 or 12. • Genuine interest in working with the public • Strong communications skills • Experience with delivering excellent customer service • Second language an asset
Please Note:	This is not an animal handling position. Students will have limited contact with marine animals.
Volunteer Benefits:	<ul style="list-style-type: none"> • Gain customer services and communication skills • Chance to meet people from all over the world • Priority placement in the volunteer training • Gain work experience hours • Learn about conservation and different animals/specimens

To Apply:

We will be hosting two Information Sessions for those who would like to learn more. To sign up for an information session please follow the instructions on the [how to apply](#) page if you would like to attend. At the Information Session, you will have the opportunity to express your interest in a particular role.

Information Session Dates:

- Wednesday May 24th, 2017; 5:30pm - 8:30pm
- Monday May 29th, 2017: 5:30pm – 8:30pm