

Interpretive Delivery Work Experience Placement

The Vancouver Aquarium is currently recruiting **6 students** for our **Interpretive Delivery Work Experience Placement.** As a work experience student, they will be working within a team of students and staff to create the ultimate visitor experience for all of our visitors this winter. Their days will be filled with fun and varied tasks and they will have the opportunity to engage, amaze and inspire thousands of guests of all ages and from all around the world!

Title:

Interpretive Delivery WEX Placement

Departments: Interpretive Delivery Team

Term of Position: Group Interview: November 29th (time to be an-

nounced) by invitation only.

Vancouver Aquarium staff will confirm those students selected

for the placement by **November 26th**.

Mandatory Training: (All students must attend both days)

Volunteer Services General Training: Sunday December 6th 10am to 4pm

Interp Specific Training date: **Sunday, December 13th from 9:30 am to 5 pm.**

Placement Dates (6 students)

December 19, 20, 21, 22, 23 from 9:00 am to 5:00 pm December 27, 28, 29, 30 from 10:00 am to 6:00 pm January 2, 3 from 10:00 am to 6:00 pm

Shift times see above: five 9-5 shifts, six 10-6 shifts.

Description of Volunteer Opportunity:

- Lead our Face Painting station
- Deliver educational interactions with the public in the Amazon gallery.
- Assist with our Letters to Scuba Claus program
- Touchpool demonstrations on the Wild Coast & Clownfish Cove.
- Assist staff by gathering audiences for programs**
- Assist staff cleaning the Goldcorp 4D Theatre
- Assist staff with visitor surveys
- Assist staff with office tasks, including laundry and some light cleaning
- Complete self-led educational modules to increase

knowledge of aquatic life
** subject to necessity

Skills Preferred:

- Outgoing, enthusiastic and self-motivated
- Students currently in Grade 8, 9, 10, 11, 12.
- Genuine interest in working with the public
- Strong communications skills, including excellent spelling/grammar and average typing skills.
- Experience with delivering excellent customer service
- Second language an asset
- Ability to learn quickly from self led activities, studying written documents, and some group activity work.

Please Note: This is not an animal handling position. Students will have limited contact with marine animals.

Volunteer Benefits:

- Gain customer services and communication skills
- Chance to meet people from all over the world
- Priority placement in the volunteer training
- Gain work experience hours

Please note: Placement dates are mandatory. When applying, candidates *must* clearly note any dates from December 19-23, 27-30, and January 2-3 that they cannot attend. Candidates will not be considered unless they can commit to completing a minimum of **9** out of the **11** dates, and should make every effort to be available for *all* dates listed.

Interested Students:

If you have interested students we ask that you advise them to apply by clicking on the link below. They will then be directed to our online application form through our volunteer management database.

By clicking the 'Fill in an Application' button on the right hand side of the website they can complete their application by entering all of the required fields. Please do advise them **to complete this application in one sitting** as they may have difficulty editing their profile afterwards.

Please note students will be given the option to upload their resume/cover letter during this application so I suggest having these on hand before beginning this process.

If you could also please remind your students to ensure they have selected 'Wex Student' when asked what position they are applying for: Interpretive Delivery Wex Placement

Click here to see our volunteer opportunities

Please refer to the attached PDF 'how to' guide if you have any questions regarding this process.

Students' applications will then be reviewed and applicants will be contacted for an in-person or telephone interview.

Please submit all online applications by Friday November 20th, 2015

If you require more information about the Aquarium's work experience program, our new application forms, or the specific responsibilities of the students, please do not hesitate to contact me.

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